## **PSO POLICY**

## **MOST IMPORTANT & URGENT:**

It has been observed that information about NR (Not Reported) tank Lorries is not being communicated to PSO which creates hindrance while obtaining tracker reports from respective tracker companies. Please note that all tank Lorries have to be tracker fitted in line with OGRA directives & tracker device must be operative 24/7.

In order to streamline this process, all tracker companies must ensure the following with immediate effect:

- At any point of time when tracker becomes inoperative or the tank lorry is declared as NR, the tracker company must immediately inform their respective client/carriage contractor for maintenance/rectification of tracker immediately.
- Similarly, tracker company will simultaneously also inform PSO at following email addresses along with a copy to undersigned for appropriate action:

Please note that due to non-compliance of above instructions, if a tracker company fails to provide tracker report of any tank lorry, the respective tracker company will be held responsible and our business partners/carriage contractors will be advised to discontinue services & concerned tracker company shall be black listed.

Upon maintenance/rectification of the tracker, the tracker company will again inform PSO on the aforementioned email addresses for appropriate action.

Please ensure strict compliance.

Mr. XXX: Please suspend the NR tank lorry for further loading as soon as email is received from Tracker Company however, it may be restored subject to official email confirmation after tracker maintenance from respective tracker company only.